

## firmCHANNEL™ Quick Start Installation Guide

### Server Player Setup Instructions

**1. Plug in Display with a VGA (analog), DVI (digital), or HDMI Cable.**

The SP-75 has only 1-DVI output.

SP-100 Gen 4 and SP-200 units have both VGA and DVI outputs. The SP-200 uses both the VGA AND DVI to output the dual channels.

SP-100 Gen 5 (shown below) has both VGA and HDMI output. HDMI is recommended for simple digital configuration.

**2. Setup your Server Player on your network by plugging in the CAT5 Cable. (Network cable)**



**3. From any computer on the same Local Area Network as the Server Player, log on to the firmCHANNEL interface.**

1. Open your Internet browser (eg. Internet Explorer, Mozilla Firefox, etc.) and type in the Serial Number displayed across the top of the screen on the Server Player in the address bar of your browser window. (Can take up to 5 minutes to display the Serial Number first time)
  - This will bring you to the activation page.

**4. Activate your firmCHANNEL unit.**

1. Simply fill out the information being requested and submit the form.
2. Click the button **Complete Activation**.

**IMPORTANT BEFORE ACTIVATING:** Any hardware changes or additions to the Server Player after this point will require re-activation. This includes, but not limited to, Wireless LAN adapters.

**5. Login to the firmCHANNEL interface.**

1. To begin, use the Administrator account. Once you are logged in you can create new user accounts for yourself and any other users that will need access to the system. The Administrator login is shown below.

*Username:* **admin**

*Password:* **admin**

***You are now ready to start using your Server Player! If you have purchased an Enterprise Server, continue along to step 6 to find out how to connect the player to Enterprise.***



## 6. Configure your Server Player on Enterprise. (Optional Step)

1. Log on to your firmCHANNEL unit from your Internet browser.
2. Click on the **Settings** link at the top right corner followed by the **Enterprise** tab.
3. Give the player a name and enter your Enterprise server address (*example.firmchannel.com*) and the username and password issued to you by firmCHANNEL technical support.
4. Click the Check Settings button.  
If the message “**Connection Successful**” appears, click “**Activate Enterprise**” If not, you have entered improper information in the fields above. Check your entries and try again.
5. Log on to your Enterprise website with the information provided from firmCHANNEL (<http://example.firmchannel.com>)
6. A message notification will appear after log in. It will now state that a new player is requesting authorization to connect to Enterprise. Authorize the connection by selecting **Accept**.
7. You are now finished are ready to begin managing the player via Enterprise!  
To check the connection status, go to the **Player Management** page on the Enterprise server. Click on the player name and in the **Reports** tab; look for the latest connection time.

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### Help Documents:

The Server Player help documents can be accessed directly at: <http://www.firmchannel.com/help>  
View the firmCHANNEL Video Tutorial: <http://firmchannel.com/downloads/webinar/>

**For Technical Support Call Toll Free: 1.877.496.1757**

